



# COMMUNICATION IN EMPLOYMENT MEDIATION

*"Telling It like It Is"*

Saturday, May 21, 2011



The Portofino Hotel and Yacht Club  
Redondo Beach, CA



The Portofino Hotel & Yacht Club, 260 Portofino Way, Redondo Beach, CA

# PROGRAM SCHEDULE



**SATURDAY – MAY 21, 2011 – Portofino Hotel**

(5.5 Hours of MCLE Credit Given)

**8:30 – 9:00 a.m.**

**REGISTRATION AND CONTINENTAL BREAKFAST**

**9:00 a.m.**

***Welcome and Introduction***

By Ken Reed, SCMA President and  
Nikki Tolt, Co-Chair of the SCMA  
Employment Conference

**9:10 – 9:50a.m.**

***The “Me” in Mediation: Personal  
Branding***

Speaker: Jonathan Fitzgarrald

**9:50 – 10:50a.m.**

***Keeping the “Good” in  
“Goodbye”: Mediating Workplace  
Disputes Pre-Litigation***

Moderator: Joe Markowitz  
Speakers: Al Landegger, L. Therese  
White, Andrew Morrison

**11:00 – 12:30 p.m.**

***Employment Law Update***

Moderator: Wendy Kramer  
Speakers: Kirstin Muller, Martin Aarons,  
Henry Lee

**12:30 – 1:30p.m.**

**BUFFET LUNCHEON**

**1:30 – 2:30p.m.**

***New Issues in Workplace  
Harassment: From the  
Unexpected to the Bizarre***

Moderator: Jan Frankel Schau  
Speakers: Glenn Lermann, Lester Jones,  
Alexandra Steinberg

**2:40 – 3:40p.m.**

***Master Mediators: After the  
Mediation, Its Never over Even  
When It’s over***

Moderator: Nikki Tolt  
Speakers: Diane Wayne, Sandy Gage,  
Steve Pearl, Gene Moscovitch

**3:40 – 4:10p.m.**

***Open Q&A Fielded by the Experts***

**4:10p.m.**

***Concluding Remarks***

By Barbara Brown and L. Therese White,  
Co-Chairs of the SCMA Employment  
Conference

**4:30p.m.**

***Cocktails with Your Colleagues:  
Optional Conversation &  
Community Dialogue***

## Who Should Attend?

- Mediators interested in employment/workplace dispute resolution
- Attorneys practicing in Employment Law interested in achieving better results in mediation
- Human Resource professionals interested in remaining current on legal issues, administrative procedures and in preparing for the mediation of employment disputes
- Students interested in pursuing mediation

### 4 Easy ways to Register:

1. Mail to: SCMA, 1430 S. Grand Ave., Suite 256, Glendora, CA 91740
2. Fax: (626) 974-5439
3. Email: [SCMAOffice@yahoo.com](mailto:SCMAOffice@yahoo.com)
4. Register online at [www.scmamediation.org](http://www.scmamediation.org)

### Registration:

SCMA Sustaining Member	_____	\$ 175.00	Early Bird 4/1 – 4/30
SCMA Sustaining Member	_____	\$ 195.00	5/1 – 5/21
SCMA Member	_____	\$ 185.00	Early Bird 4/1 – 4/30
SCMA Member	_____	\$ 195.00	5/1 – 5/21
Student Member	_____	\$ 75.00	Early Bird 4/1 – 4/30
Student Member	_____	\$ 95.00	5/1 – 5/21
Non-Members	_____	\$ 295.00	(\$50 goes toward membership) No Early Bird Pricing for Non-Members
MCLE Registration	_____	\$ 30.00	(5.5 hours of credit offered)
Cocktail Reception	_____	\$ 20.00	
Total Registration	\$ _____		

### We accept the following credit cards:

- Visa       Master Card

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Phone/Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Payment Type: \_\_\_ Check \_\_\_ VISA \_\_\_ MC \_\_\_ AmExp

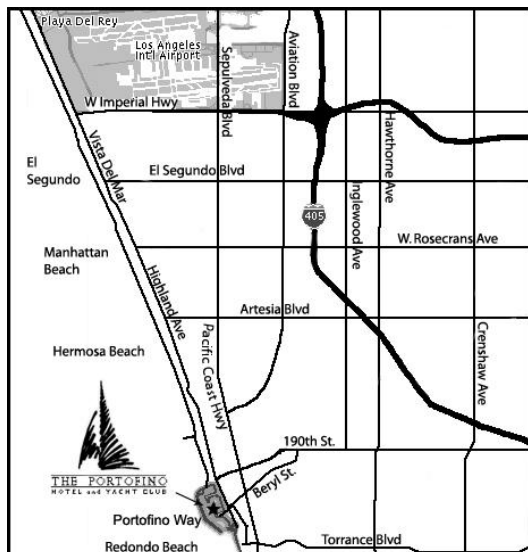
Card No.: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Certificates of Attendance will be provided to all attendees. SCMA is an approved MCLE provider by the State Bar of California.

The Portofino Hotel & Yacht Club, 260 Portofino Way, Redondo Beach, CA 90277 Hotel Direct Ph: 310-379-8481



Registration fee includes conference session, course materials, continental breakfast, lunch, afternoon refreshments, and free parking. All reservations must be prepaid. No-shows will be charged. Registration is by mail, fax, email or web only – registration will not be accepted by telephone.

The activities have been approved for Minimum Continuing Legal Education credit by the State Bar of California in the amount of 5.5 hours general credit. SCMA certifies that this activity conforms to the standards for approved educational activities prescribed by the rules and regulations of the State Bar of California Governing Minimum Continuing legal Education and that SCMA is a State Bar of California approved MCLE provider.